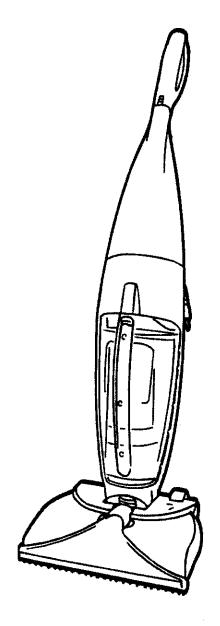
#### Owner's Manual



## All Surface Floor Cleaner

Model, Modelo 114.85925



#### **CAUTION:**

Read and follow all safety and operating instructions before first use of this product.

Sears, Roebuck and Co., Hoffman Estates, IL 60179 U.S.A. www.sears.com

#### **TABLE OF CONTENTS**

Before Using Your New All Surface	Changing Nozzles
Floor Cleaner 2	Carpet Cleaning11-12
Kenmore All Surface Floor Cleaner	Brushroll Reset Button
Warranty	Thermal Protector
Important Safety Instructions 3-4	Emptying And Cleaning The
Parts and Features5	Tank-In-Tank™ System
Assembly Instructions6	All Surface Floor Cleaner Care 14-15
Operating Instructions	Filter: Cleaning And Replacement 14-15 Transporting And Storing15
Cleaning Instructions 8 Hard Floor Cleaning 8-10	Troubleshooting16 Requesting Service(back page)

## BEFORE USING YOUR NEW ALL SURFACE FLOOR CLEANER

Please read this guide. It will help you assemble and operate your new Kenmore All Surface Floor Cleaner in the safest and most effective way.

For more information about All Surface Floor Cleaner care and operation, call your nearest Sears store. You will need the complete model and serial numbers when requesting information. Your All Surface Floor Cleaner's model and serial numbers are located on the Model and Serial Number Plate.

Use the space below to record the model number and serial number of your new Kenmore All Surface Floor Cleaner.

Model No		· · · · · · · · · · · · · · · · · · ·	
Serial No			
Date of Purchase	· · · · · · · · · · · · · · · · · · ·		

Keep this book and your sales check (receipt) in a safe place for future reference.

## KENMORE ALL SURFACE FLOOR CLEANER WARRANTY

#### ONE YEAR FULL WARRANTY ON KENMORE ALL SURFACE FLOOR CLEANER

This warranty is for one year from the date of purchase, and includes only private household All Surface Floor Cleaner use. During the warranty year, when this All Surface Floor Cleaner is operated and maintained according to the owner's manual instructions, Sears will repair any defects in material or workmanship free of charge.

For warranty service, return this All Surface Floor Cleaner to the nearest Sears Service Center in the United States.

This warranty applies only while this product is in use in the United States. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Sears, Roebuck and Co., D/817 WA, Hoffman Estates, IL 60179

## **IMPORTANT SAFETY INSTRUCTIONS**

# ! WARNING

Your safety is important to us. To reduce the risk of fire, electrical shock, injury to persons or damage when using your all surface floor cleaner, follow basic safety precautions including the following:

**Connect** to a properly grounded outlet only. See Grounding Instructions.

Do not leave appliance when plugged in. Unplug from outlet when not in use and before servicing.

To reduce the risk of electric shock, use indoors only. Do not immerse. Use only on surface moistened by cleaning process or small spills. A small spill is considered to be less than one gallon and less than 1/8 inch deep.

To reduce the risk of fire: Do not use a flammable or combustible liquid to clean floor.

**Do not** allow to be used as a toy. Close attention is necessary when used by or near children.

**Use** only as described in this manual.

Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center for inspection. Call 1-800-488-1222 or visit our website at www.sears.com to locate the nearest service center.

Do not pull or carry by cord, use cord as handle, close a door on a cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.

**Do not** unplug by pulling on cord. To unplug, grasp the plug, not the cord.

**Do not** handle plug or appliance with wet hands.

Do not put any objects into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.

**Keep** hair, loose clothing, fingers, and all parts of body away from openings and moving parts.

**Do not** pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.

**Do not** use without dirty water reservoir and filter assembly in place.

Turn off all controls before unplugging.

Do not use to pick-up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.

# IMPORTANT SAFETY INSTRUCTIONS CONTINUED

**Keep** the All Surface Floor Cleaner on the floor. Do not use on stairs.

**Do not** use an extension cord with this All Surface Floor Cleaner.

**Store** the All Surface Floor Cleaner indoors. Put All Surface Floor Cleaner away after use to prevent tripping accidents.

**Using** improper voltage may result in damage to the motor and possible injury to the user. Proper voltage is listed on the cleaner plate.

Use only with Kenmore® Hard Floor Concentrate Cleaner or Kenmore® Carpet & Upholstery Concentrate Cleaner.

Always install float before any wet pick-up operation. NOTE: The float is part of the filter assembly inside the dirty water tank. See page 15 for installation instructions.

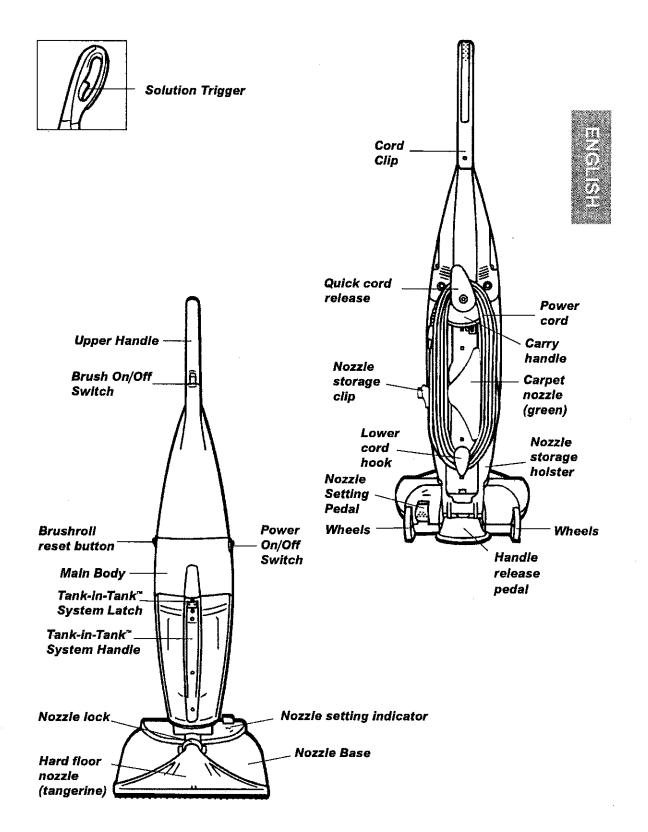
WARNING: The cords, wires, and/or cables supplied with this product contains chemicals, including lead or lead compounds, known to the state of California to cause cancer and birth defects or other reproductive harm. Wash hands after using.

## SAVE THESE INSTRUCTIONS

Proper assembly and safe use of your all surface floor cleaner are your responsibilities. Your all surface floor cleaner is intended only for **Household use**. Read this Owner's Manual carefully for important use and safety information. This guide contains safety statements under warning and caution symbols. Please pay special attention to these boxes and follow any instructions given.

### PARTS AND FEATURES

It is important to know your All Surface Floor Cleaner's parts and features to assure its proper and safe use. Review these before using your All Surface Floor Cleaner.





Please pay special attention to these hazard alert boxes, and follow any instructions given. **WARNING** statements alert you to such dangers as fire, electric shock, burns and personal injury. **CAUTION** statements alert you to such dangerous personal injury and/or property damage.

#### **ASSEMBLY INSTRUCTIONS**



## **WARNING**

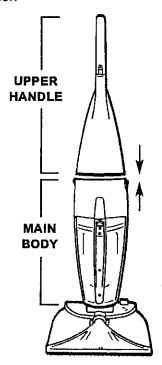
**Electrical Shock Hazard** 

Do not plug into the electrical supply until the assembly is complete. Failure to do so could result in electrical shock or injury.

Before assembling the All Surface Floor Cleaner, check the **PACKING LIST** on the cover of the separate REPAIR PARTS LIST. Use this list to verify that you have received all the components of your new Kenmore All Surface Floor Cleaner.

#### HANDLE ASSEMBLY

Attach upper handle to main body of cleaner.





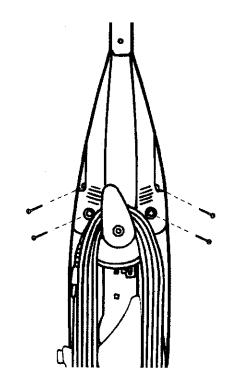
## **CAUTION**

Do not overtighten.

Overtightening could strip the screw holes.

Do not operate the All Surface Floor Cleaner without the screws in place.

Secure with 4 screws provided as shown.



## **CORD ASSEMBLY**

Wrap cord around quick cord release and lower cord clip for storage.

#### **OPERATING INSTRUCTIONS**

#### **GETTING STARTED**



- 1. Turn the quick release upper cord hook to either side and down to release the power cord.
- 2. Detach the power cord plug from the power cord and pull the cord off the quick release upper cord hook.
- 3. Plug the polarized power cord into a 120 Volt outlet located near the floor.
- 4. To replace cord, turn upper cord hook to the up position, then wrap cord.

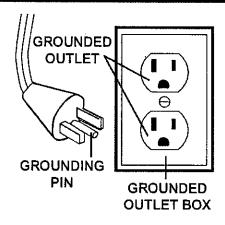
#### **GROUNDING INSTRUCTIONS**

This appliance must be grounded. If it should malfunction or breakdown, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This appliance is equipped with a cord having an equipment-grounding conductor and grounding plug. The plug must be inserted into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.



#### WARNING

Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or service person if you are in doubt as to whether the outlet is properly grounded. Do not modify the plug provided with the appliance--if it will not fit the outlet, have a proper outlet installed by a qualified electrician.



This appliance is for use on a nominal 120-volt circuit and has a grounding attachment plug that looks like the plug illustrated in the sketch above. Make sure that the appliance is connected to an outlet having the same configuration as the plug. No adapter should be used with this appliance.



## WARNING

Personal Injury and Product Damage Hazard

- DO NOT plug in if switch is in the ON position. Personal injury or damage could result.
- DO NOT use outlets above counters. Damage from cord to items in surrounding area could occur.

i E Z

#### **CLEANING INSTRUCTIONS**



**NOTE:** Please read hard floor and carpet cleaning operating instructions prior to first use.

For most effective cleaning, follow the recommended operating sequence below.

TYPE OF CLEANING	STEP	OPERATION	NOZZLE SETTING	BRUSH	SOLUTION TRIGGER
HARD FLOOR CLEANING (TANGERINE NOZZLE)	7	DRY VACUUM	HARD FLOOR DRY VAC	OFF	OFF
	2	WET SCRUBBING	WET SCRUB AND VAC	ON	ON
	<b>10</b>	DRY(NG)	WET SCRUB AND VAC	ON	ÖFF
CARPET CLEANING (GREEN NOZZLE)	1	VACUUM CARPET THOUROUGHLY WITH A REGULAR VACUUM CLEANER			
	2	CARPET SHAMPOOING	WET SCRUB AND VAC	ON	ON
	9	DRYING	WET SCRUB	OFF	OFF

#### HARD FLOOR CLEANING

**IMPORTANT:** For best cleaning results use a steady, forward and backward motion. Wet cleaning should be done at half the speed of dry vacuuming. For heavily soiled areas, repeat if necessary.

This product can be used to clean hard floor surfaces such as tile, linoleum, stone, vinyl, laminate, and wood floors that have been sealed with a polyurethane coating and can be cleaned with water.

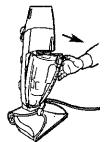


## **CAUTION**

To prevent damage to floors, follow the manufacturers cleaning recommendations. Before using, ensure that surface is not worn, bare, or has separated joints. Do not use the cleaner if any of these conditions exist.

IMPORTANT: Make sure to use the tangerine hard floor nozzle and Kenmore® Floor Cleaner Concentrate or Kenmore® Hardwood Floor Concentrate when operating as a hard floor cleaner. See page 10 - 11 for instructions on changing nozzles.

### **FILL**



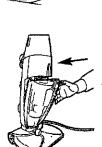
Remove Tank-in-Tank™ System from cleaner by pushing down on tank latch and tilting out.



Remove measure cap from the rear of the Clean Water Tank. Pour 4 capfuls of Kenmore® Hard Floor Concentrate Cleaner into Clean Water Tank. DO NOT USE PINE, SOLVENT, OR WAX BASED CLEANING SOLUTIONS IN CLEANER.

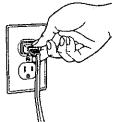


Fill remainder of Clean Water Tank with warm water up to the MAX FILL line. Replace measure cap on Clean Water Tank.

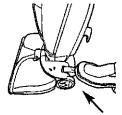


Replace Tank-in-Tank™ System by inserting bottom first and tilting forward until tank latch fastens.

### **VACUUM**



With dry hands, plug cord into properly grounded electrical outlet.

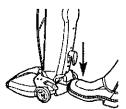


Step on Nozzle Setting pedal if necessary to switch from WET SCRUB & VAC to HARD FLOOR DRY VAC.

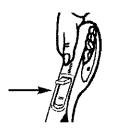




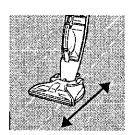
Turn cleaner on by moving power on/off switch from OFF to ON.



Step on Handle Release pedal to put into cleaning position.

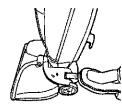


Slide Brush On/Off switch to the OFF position if necessary.



Operate cleaner to dry vacuum the entire hard surface area.

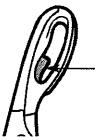
#### WASH AND DRY



Step on Nozzle Setting pedal if necessary to switch from HARD FLOOR DRY VAC to WET SCRUB & VAC position.

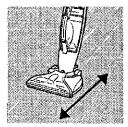


Slide Brush On/Off switch to the ON position.



Pull Solution Trigger to start the flow of cleaning solution.

NOTE: Cleaner will continuously dispense solution until Solution Trigger is released.



With solution On/Off trigger held down, slowly push unit forward. Release solution On/Off trigger and pull unit backward in the same area cleaned to remove dirty water and solution from hard floor. Overlap strokes by one inch to prevent streaking. (For heavily soiled areas, repeat if necessary).

IMPORTANT: If the unit stops picking up dirty water and/or the motor changes to a high pitch, the dirty water tank is full and must be emptied. See page 13.

## **CHANGING NOZZLES**



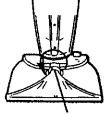
## **WARNING**

To reduce the risk of injury from moving parts unplug before servicing.

IMPORTANT: When changing between hard floor and carpet cleaning modes, make sure to use the correct nozzle:

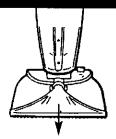
Hard/Floor Cleaning ~ tangerine nozzle (with squeegee)

Carpet Cleaning – green nozzle (without squeegee)

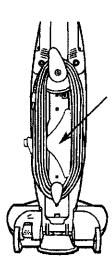


Turn Nozzle Lock Tab counterclockwise to unlock nozzle from cleaner.

NOZZLE LOCK TAB

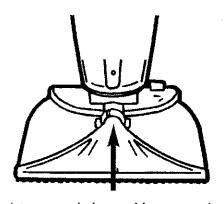


Pull nozzle forward to remove completely from Nozzle Lock.

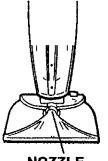


Store nozzle in Nozzle Storage Holster and clip.





Insert new nozzle by pushing securely into Nozzle Lock. NOTE: Make sure nozzle is inserted all the way in the Nozzle Lock, otherwise Nozzle Lock will not secure properly. Failure to install nozzle correctly can impact cleaning performance.



NOZZLE LOCK TAB

## CARPET CLEANING

IMPORTANT: For best cleaning results use a steady, forward and backward motion. Wet cleaning should be done at half the speed of dry vacuuming. For heavily soiled areas, repeat if necessary.

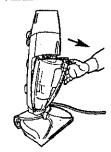
#### **BEFORE CLEANING:**

- Vacuum carpet thoroughly with a regular vacuum cleaner.
- Remove as much furniture from the room as possible. If unable to remove the furniture, place plastic or foil under and around the legs until the carpet has dried completely.
- Check for color fastness. Dampen a white cloth with solution. Test a small area in an inconspicuous place. Gently rub the cloth over the area. Check each color for bleeding. If the cloth remains clean, it should be safe to shampoo the carpet.

IMPORTANT: Make sure to use the green carpet nozzle and Kenmore® Carpet & Upholstery Concentrate Cleaner when operating as a carpet shampooer. See page 10 for instructions on changing nozzles.

**CAUTION:** Do not use the cleaner to dry vacuum carpets; this could damage appliance.

#### FILL

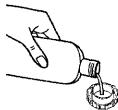


Remove Tank-in-Tank™ System from cleaner by pushing down on tank latch and tilting out.

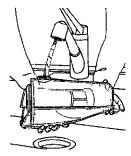
Turn Nozzle Lock Tab clockwise to lock nozzle onto cleaner.



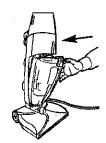
Remove measure cap from the rear of the Clean Water Tank. Pour 2 capfuls of Kenmore® Carpet & Upholstery Concentrate Cleaner into Clean Water Tank.





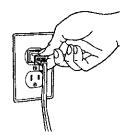


Fill remainder of Clean Water Tank with warm water up to the MAX FILL line. Replace measure cap on Clean Water Tank.

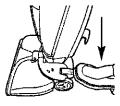


Replace Tank-in-Tank™ System by inserting bottom first and tilting forward until tank latch fastens.

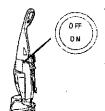
#### WASH AND DRY



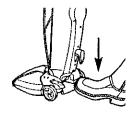
With dry hands, plug cord into properly grounded electrical outlet.



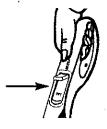
Step on Nozzle Setting pedal if necessary to switch from HARD FLOOR DRY VAC to WET SCRUB & VAC.



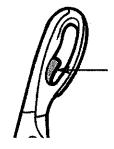
Turn cleaner on by moving power on/off switch from OFF to ON.



Step on Handle Release pedal to put into cleaning position.

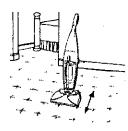


Slide Brush On/Off switch to the ON position.



Pull Solution Trigger to start the flow of cleaning solution.

NOTE: Cleaner will continuously dispense solution until Solution Trigger is released.



With Solution On/Off trigger held down, slowly push unit forward. Release Solution On/Off trigger and pull unit backward in same area to remove dirty water and solution from carpet. (For heavily soiled areas, repeat if necessary).



To aid in the drying process, slide Brush On/Off switch to OFF position and continue operating in WET SCRUB & VAC mode.

**IMPORTANT:** If the unit stops picking up dirty water and/or the motor changes to a high pitch, the dirty water tank is full and must be emptied. See page 13.

# BRUSHROLL RESET BUTTON

**IMPORTANT:** Your cleaner contains a reset button to protect the permanent belt should the brushroll clog. If this occurs, unplug the unit, remove debris from brushroll, and push reset button prior to resuming operation.

#### THERMAL PROTECTOR

IMPORTANT: Your cleaner contains a thermal protective device to shut off the motor to avoid overheating. If this happens, turn the unit off and unplug the cleaner. Inspect the nozzle inlet for blockage. Empty the Dirty Water Tank and clean filter. After approximately 30 minutes, the motor will have cooled and the vacuum will be ready to use. NOTE: The cleaner must remain unplugged during the 30 minute cooling period.

#### AFTER CLEANING:

- Allow carpet to dry completely. Try not to walk on the carpet until it is dry.
- If you need to walk on the carpet, place white towels on the areas you want to walk.
- If the carpet is not dry and furniture must be placed back in the room, use plastic or foil under the furniture to prevent staining the carpet.
- Thoroughly clean the dirty water tank with warm tap water.



## EMPTYING AND CLEANING THE TANK-IN-TANK™ SYSTEM

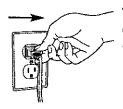


#### WARNING

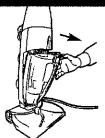
To reduce the risk of injury from moving parts unplug before servicing.

Tank-in-Tank™ System: The cleaner is designed with a unique Tank-in-Tank™ system. The Clean Water Tank (outer tank) contains the cleaning solution and clean water mixture while the Dirty Water Tank (inner tank) collects wet and dry debris.

## EMPTY TANK-IN-TANK™ SYSTEM



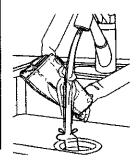
Turn cleaner off and disconnect from electrical outlet.



Remove Tank-in-Tank™ System by pushing down on tank latch and tilting out from cleaner.

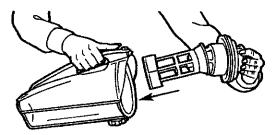


Grasp tab on filter/float assembly and pull up to remove from tank. Empty contents of Dirty Water Tank.

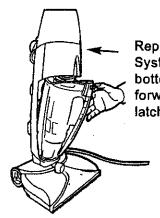


Rinse and dry the Clean and Dirty Water Tanks before storing. See Storing Cleaner on Page 15 for additional storage instructions.

## REPLACE TANK-IN-TANK™ SYSTEM



Return filter/float assembly to Dirty Water Tank. To ensure proper fit, make sure the arrow on the filter/float assembly lines up with the Align Filter Front arrow on Tankin-Tank™.



Replace Tank-in-Tank™ System by inserting bottom first and tilting forward until tank latch fastens.

## ALL SURFACE FLOOR CLEANER CARE

#### FILTER: CLEANING AND REPLACEMENT

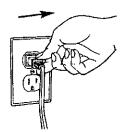


## **WARNING**

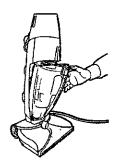
To reduce the risk of injury from moving parts unplug before servicing.

**NOTE:** For best results, clean filter after each use and replace annually.

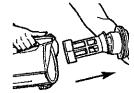
## TO CLEAN FILTER



Turn unit off and unplug from electrical outlet.



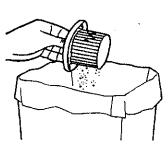
Remove Tank-in-Tank™ System by pushing down on tank latch and tilting out from cleaner.

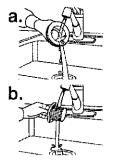


Grasp tab on filter/float assembly and pull up to remove from tank.



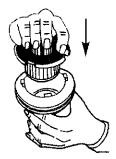
Remove filter from filter/float assembly by grasping angled top of filter and turning counterclockwise. Lift filter up and out of filter assembly.



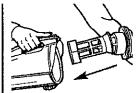


Remove any loose debris from filter by tapping the filter against a garbage can.

NOTE: For additional cleaning, the filter may be rinsed under water (Diagrams a and b). Allow filter to air dry completely before use.



Replace filter by grasping angled top of filter and turning clockwise to lock onto filter/float assembly.

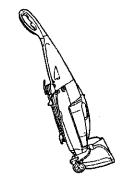


Return filter/float assembly to Dirty Water Tank. To ensure proper fit, make sure the arrow on the filter/ float assembly lines up with the Align Filter Front arrow on Tankin-Tank™.



### TRANSPORTING AND STORING

# TRANSPORTING ALL SURFACE FLOOR CLEANER



- · Put handle in locked position.
- · Turn unit off.
- · Store cord.
- Tilt unit back on rear wheels and push forward. NOTE: Use the carry handle to transport the unit up and down stairs.



## **CAUTION**

Do not store the All Surface Floor Cleaner in garage or area where unit could freeeze.

**NOTE:** Do not store unit with any liquid in either the Clean Water Tank or Dirty Water Tank.

## STORING ALL SURFACE FLOOR CLEANER

BEFORE STORING ALL SURFACE FLOOR CLEANER:

- Empty and rinse Tank-in-Tank™ System
- · Clean filter
- · Replace Tank-in-Tank™ System
- Wrap cord around quick cord release and lower cord wrap
- Make sure that unit is fully dry prior to storing.

## **TROUBLESHOOTING**

Review this table to find do-it-yourself solutions for minor performance problems. Any service needed, other than maintenance described in this Owner's Manual, should be performed by a Sears or other qualified service agent.



## **WARNING**

Disconnect electrical supply before performing maintenance to the unit. Failure to do so could result in electrical shock or personal injury.

PROBLEM	POSSIBLE CAUSE	POSSIBLE SOLUTION
All Surface Floor Cleaner won't	Power cord not firmly plugged into outlet.	1. Plug unit in firmly.
run	2. Blown fuse or tripped breaker.	Check fuse or breaker in home. Replace fuse/reset breaker.
	3. Brush clogged.	Unplug unit. Remove debris from brushroll and push brushroll reset button.
	4. Thermal Protector activated.	Unplug All Surface Floor Cleaner. Allow to cool for 30 minutes before use.
	5. Needs service.	5. Take to Sears Service Center.
Ail Surface Floor Cleaner won't pick up or low	Incorrectly assembled.     Clean/Dirty Water Tank not installed properly.	Reassemble All Surface Floor Cleaner.     Secure tank - Pg. 13
suction	Dirty water tank is full.     Nozzle clogged	3. Empty Dirty Water Tank - Pg. 13
	5. Filter clogged or dirty.	4. Clean nozzie opening. 5. Remove filter and clean - Pg. 14
	6. Incorrect nozzle attached.	Attach correct nozzle (tangerine for hard floors, green for carpets) - Pg. 10-11
Water escaping from All Surface	Dirty Water Tank is full.     Clean/Dirty Water Tank not	Empty Dirty Water Tank - Pg. 13     Secure Tank - Pg. 13
Floor Cleaner	installed properly.	Z. Cocule lank - Fg. 15
	3. Solution trigger pulled.	3. Release solution trigger.
All Surface Floor Cleaner won't	Clean/Dirty Water Tank not installed properly.	1. Secure Tank.
dispense solution	2. Clean Water Tank empty.	2. Fill Clean Water Tank.
	3. Solution trigger not pulled	3. Pull solution trigger.
Brushroll not rotating	Brush On/Off switch not in ON position	1. Move Brush On/Off switch to ON position.
	2. Brushroll clogged	Unplug unit. Remove debris from brushroll and push brushroll reset button.
	3. Belt broken	3. Take to Sears Service Center.

## Get it fixed, at your home or ours!

#### Your Home

For repair - in your home - of all major brand appliances, lawn and garden equipment, or heating and cooling systems, no matter who made it, no matter who sold it!

> For the replacement parts, accessories and owner's manuals that you need to do-it-yourself.

For Sears professional installation of home appliances and items like garage door openers and water heaters.

> (1-800-469-4663) www.sears.com

1-800-4-MY-HOME® Anytime, day or night (U.S.A. and Canada)

www.sears.ca

#### **Our Home**

For repair of carry-in products like vacuums, lawn equipment, and electronics, call or go on-line for the nearest Sears Parts and Repair Center. 1-800-488-1222 Anytime, day or night (U.S.A. only) www.sears.com

To purchase a protection agreement (U.S.A.) or maintenance agreement (Canada) on a product serviced by Sears:

1-800-827-6655 (U.S.A.) 1-800-361-6665 (Canada)

Para pedir servicio de reparación a domicilio, y para ordenar piezas: 1-888-SU-HOGARSM (1-888-784-6427)

Au Canada pour service en français: 1-800-LE-FOYER™ (1-800-533-6937) www.sears.ca



<sup>©</sup> Sears, Roebuck and Co.

<sup>®</sup> Registered Trademark / Trademark / Service Mark of Sears, Roebuck and Co.

<sup>®</sup> Marca Registrada / ™ Marca de Fábrica / ™ Marca de Servicio de Sears, Roebuck and Co.

Mc Marque de commerce / Mb Marque déposée de Sears, Roebuck and Co.